



## CONTACT FORM

By using the present form you can raise an issue or express your complaint /inquiry / request /positive or negative comment/suggestion for improvement towards our Company.

We assure you that Alpha Leasing attaches particular significance in ensuring that your expectations are met and that the issues that may have concerned you are resolved , since your opinion is very significant and helps us to find ways of improving the level of our services towards you and other clients.

We aim at reverting to your issues with a clear and substantiated reply, in compliance with the Regulatory and Legal provisions.

Please, complete all of the following fields in order to ensure the optimal management of your request and a detailed statement addressing all the parameters of the issue you have chosen to raise.

### 1. Company's details :

Company's name :

Full name of representatives who sign the present form and legally bind the company's entity

Address :

Contact phone number:

Mobile phone number:

E-mail:

### 2. Personal details of the natural person :

First Name

Last Name :

Address:

Contact phone number:

Mobile phone number:

E-mail:

Please express analytically your complaint /issue /inquiry / request /positive or negative comment/ suggestion for improvement in the field given below.

Furthermore in case you want to submit a complaint please provide us with a full description of it in order for us to be able to assist you. (What happened? When? Where? Who? Why?) /

3. Selection of the way you want to contact you in order to inform you about the progress of your request.

- ☐ E-mail  
☐ By regular mail

4. I hereby confirm that I am aware of Alpha Leasing's "Notification on the Processing of Personal Data", which is accessible through the Company's site (<https://www.alphaleasing.gr/files/1/GDPR/entipo%20enimeroseos%20.pdf>), regarding: a) the purpose of the processing, b) the categories of personal data concerned, c) the sources from which such data is collected, d) the recipients and the conditions to be met in order to transfer personal data to non-EU countries (third countries), e) the retention period of personal data, f) my rights of access, the right to rectification, the right to restriction of processing, the right to object, the right to erasure (to be forgotten), the right to data portability and how to exercise them and g) the right to lodge a complaint with the Hellenic Data Protection Authority, in case of infringement.

Signature

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Date/Month/Year

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